

FLVC Members Council
Collection Management and E-Resources Standing Committee Meeting
Wednesday, June 27, 2018–1:00-2:30pm EST
Minutes

Recorder: Alicia Ellison

In attendance: Valerie Boulos, Tara Cataldo, Alicia Ellison, Rachel Erb (FALSC), Shalini Jagannath, Mark Marino, Alyse McKeal, Jenna Miller, Audrey Powers, Scott Schmucker (FALSC), Amanda Yesilbas (FALSC), Ying Zhang

Absent: Pamela Herring, Nora Rackley, Judy Russell

Additions to Agenda: None

Approval of June 11 Minutes: Approved, with Jenna's minor correction sent to Pamela.

Announcements:

- Valerie appreciates everyone's support during her move from FIU to FSU. Her former position, Head of Collection Development and Resource Access, is posted on the FIU website.
- Kate Bernard is no longer with Florida Polytechnic University. MCLS needs to be informed that CMESC will need a replacement.
- Judy Russell sent a "pre-announcement" to MCLS last week, alerting them of the upcoming E-resources satisfaction survey and its "late June/early July" due date.
- Jenna Miller gladly announced that Pat Profeta, formerly of Indian River State College, will become library director at Santa Fe College on Aug. 1.

FALSC Updates:

- Per Scott,
 - Work continues on the Aleph upgrade to V. 23, and migrating Primo colleges to Mango.
 - Several FALSC staff attended ALA, which as always afforded a good opportunity to speak with vendors. As part of preparing the vendors for the 2019 group licensing process, staff emphasized to them that the 2019 budget is flat.
 - SIRSI/Dynix wants to demonstrate their discovery product, Blue Cloud.
 - In answer to Valerie's question re status of colleges being migrated from SFX to EDS Indexing, prep work is happening on the test server and the conversion will begin in July.
- Per Rachel,

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- Oxford's counter-offer was received today and is pending, as is ArtStor. Negotiation teams for Cambridge Web of Science and Wiley have been formed and will begin work on July 2.
- Rachel wants to adopt a project-management approach (guidelines, benchmarks, etc.) to organize such teams and track their various stages of negotiations.
- Another goal for Rachel is a communication plan that will take into account the varying levels of granularity needed by different stakeholders to stay current on the status of licensing negotiations and processes.
 - More on this in the section below, *Discussion re: communications during licensing process....*

E-resources satisfaction survey—finalize details: We had given ourselves a deadline in CMESC of June 19 to review the latest draft survey sent out by Scott. Following discussion of emails sent and other issues and questions that arose in today's meeting, Scott will work on the following:

- Clarifying funding sources.
- Better explain or display pricing symbols such that they will more clearly reflect the broad range of investment in specific products made by institutions of varying size/type.
- Account for the ownership of perpetual access by some institutions of some products, whereby a potential need for these products across the FCS or SUS is not diminished.
- Ensure that there will be ample space for—and tools provided to facilitate—abundant comments if needed to expand upon data points insufficiently addressed by the response options on survey questions.

Scott is working with the communication, survey and quality assurance teams and is confident that the survey can be finished tomorrow. The final survey will be sent to MCLS this Friday, attached to an email from Valerie and Mark, indicating a completion deadline of Wednesday, July 18.

Meanwhile, when CMESC meets on July 9, a process will be identified for analyzing the significant amount of raw data that will be generated—including an answer to Tara's question as to whether an SPSS file export is possible.

New Business: Valerie and Mark have been considering new projects for CMESC to possibly undertake (after the E-resources satisfaction survey work is over). Valerie proposes the following initiatives as potential "new business" for the future:

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- Touching off on recent messages posted to the FLVC-LIBS-ALL list re EBSCO’s new personal data collection alert on its eBooks platform—and resulting concerns about library user privacy—this could be an issue for CMESC to investigate, perhaps to incorporate into the licensing guidelines.
- Beyond these guidelines, Rachel suggests that we consider developing a model license, i.e. a template for licensing negotiations that would help to address the imbalance of power inherent in negotiations between content vendors and library organizations.
 - Such a model could be used by individual institutions when negotiating local licenses.

Responding to a question from Alicia, Rachel agreed that one approach to address both of these potential initiatives could involve developing model licenses for vendors of different content types, e.g. E-journals, E-books, article databases, etc.

Discussion re: communications during licensing process—CMESC members to attend the July 20 CAC licensing discussion? On July 20, the Collection Advisory Committee (CAC) to the Council of State University Libraries (CSUL) will meet to review how the licensing process overall went this past year and suggest how best to move forward, including with communication. CMESC members are welcome to attend and contribute to this discussion.

Various communication solutions that have been floated in discussions of the CAC—and also its Electronic Resources Subcommittee (ERS)—include using LibGuides in private mode (but not to include certain contract details); one or more license negotiation discussion lists to accommodate divergent needs for granularity among different stakeholder groups in terms of contract and financial information; and Google drive (which some consider to be too “open” for sensitive contractual information).

Valerie pointed out that, understandably, people want as few portals as possible to access, but that this desire must be weighed against the need for keeping some information secure. Rachel asked CMESC members to think about what is lacking in this area, and what would work.

Valerie will forward an Outlook invitation to the July 20 meeting today to CMESC. Mark Marino will attend, and will gladly convey any suggestions from FCS members who cannot attend.

Old Business: None.

Review of Action Items:

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- Valerie will contact Tom Messner, incoming MCLS chair, of the need to fill the CMESC vacancy produced by Kate Bernard's departure.
- Valerie will forward the invitation today for CMESC members to attend the CAC meeting on July 20 to review the licensing process, and in particular, communication needs. Members who cannot attend may send their thoughts to Valerie or Mark.
- Valerie and Mark will send the E-Resources survey this Friday to MCLS, in a message indicating the July 18 deadline.
- The July 9 CMESC agenda will include creating a process for analyzing and utilizing the large data set that will result from this survey.

Next Meeting: July 9, 1:00-2:30 pm